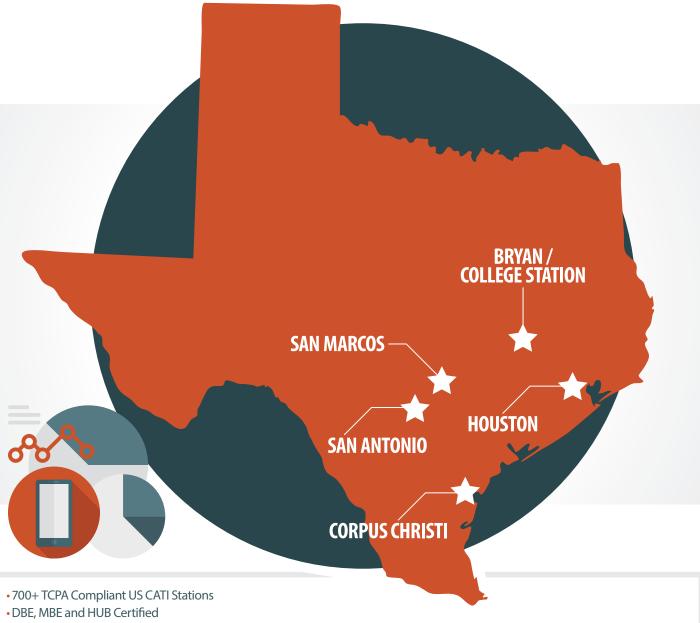


## 700 Seats for Telephone Data Collection



- Multi-mode Capabilities
- Bilingual Interviewers
- In-house CATI Platforms include Voxco and Win Query
- Experienced in a wide Variety of Client Hosted Platforms
- Experienced in working with Government and Academic Institutions/Survey Research Centers
- Familiar with IRB Protocols and Human Subjects Protection Training
- · HIPAA Compliant including HIPAA Compliance Training at the Interviewer Level
- Network and Physical Security Exceeds Industry Standards
- State of the art IT infrastructure with Fault Tolerant Telephony, **Network and Power Systems**

OVER 25 YEARS EXPERIENCE

