



ReconMR offers end-to-end data collection services of the highest quality. We add value to every project by bringing efficiencies and automation to maximize your ROI.

SURVEY SOLUTIONS



CATI

- Inbound / Outbound
- 1000 Interviewers
- 700 Seats Across 5 Call Centers
- English/Spanish Capabilities
- Cover All Time Zones
- Call Monitoring & Validation
- Audio & Visual Monitoring
- HIPAA & FISMA Compliant

Online

- Web Surveys
- Mobile Ready Surveys
- Post-Transaction Services
- Email Invitation Services
- In-Language Survey Services
- SMS to Online

IVR

- Inbound with an 800 Number
- Outbound
- Post-Call & Post-Transaction Services
- Open-End Recordings
- Call Center Transfer to Survey
- SMS to IVR

ADVANCED SOLUTIONS



Services

- Message Personalization
- Text-to-Voice
- Voice-to-Text
- Custom Question Engineering

PROJECT DESIGN



Tracker Studies

- Workflow Automation
- Advanced Sample Rules
- Enterprise System Integrations
- Process Monitoring, Notification & Self-Correction Design

Qualitative Hybrid

- CLT Plus Recruitment Design

INTEGRATIONS SOLUTIONS



Pull Integrations

- Customer CRM Data
- Transactional Data
- Automated Feeds

Push Integrations

- Send Automated Data Feeds
- Control Data Cadence
- Send "Hot Alerts" to the Client
- 3rd Party Integrations

DATA PROCESSING



Tracker Studies

- Dynamic Dashboards
- Cross Tabulations
- Data Reformatting & Recording

OVER 25 YEARS EXPERIENCE



LEARN MORE AT [RECONMR.COM](https://reconmr.com)