

RESEARCH THAT MOVES YOU FORWARD

# Unlock Member Loyalty with ReconMR's MX Advantage™

Actionable insights to help credit unions grow stronger member relationships

# Jan Brand Br

# Why Credit Unions Choose ReconMR



- Insightful Analysis & Reporting
- Customized Solutions
- Secure, Compliant, and Confidential Data Handling
- Dedicated and Responsive Project Managers

# Why This Survey? -

Credit unions thrive when members feel valued. ReconMR's MX Advantage™ survey is designed specifically for small and mid-sized credit unions to uncover what truly drives member satisfaction—and what operational improvements will deliver the biggest impact.

# **Key Benefits**



### **Pinpoint Priorities for Improvement**

Our expert-designed questionnaire and analysis identifies which operational changes will most improve satisfaction, across branches, call centers, ATMs, online banking, mobile banking, or live chat.



### **Benchmark Performance**

Because the survey is standardized, your credit union can compare results to other participating credit unions (anonymized for confidentiality).



### Affordable & Scalable

Pricing tiers are designed to fit your budget, so even the smallest credit unions can access enterprise-level insights.



### **Designed by Experts**

ReconMR brings decades of experience in credit union member research to ensure results are credible, clear, and actionable.

# **Pricing**

- Under \$100 Million in Assets \$4,950
- \$100-\$499 Million in Assets \$9,950
- \$500-\$999 Million in Assets \$19,500

(Simple, transparent pricing with no hidden costs.)

## Contact Us -

Contact us today to learn how ReconMR's MX Advantage survey can help your credit union strengthen member loyalty.

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